



June 19, 2020

Dear Texas Heritage Bank Customers:

Since 1931 the Texas Heritage Bank Team has worked to make sure that no matter the obstacle or challenge our banking services are delivered to you without interruption!

Beginning Monday June 22, the Texas Heritage Bank Leon Springs location, 25060 IH 10 West, San Antonio, will be closed to normal lobby traffic. The Drive Thru lanes will maintain normal banking hours. Customers may be seen in person by calling 210.698.8100. Masks are mandatory in the Leon Springs office.

Our Boerne and Cross Plains offices remain open to normal lobby traffic. However, each office may have specific restrictions as to the number of individuals allowed in the lobby or waiting areas at any one time. We ask that you practice social distancing while in our office. Masks are optional, but we ask that you use common sense hygienic practices to protect yourself, other bank customers and our team.

As we monitor the COVID-19/Coronavirus outbreak, we may need to alter office hours and access further, but we will provide alerts to you with as much prior notice as we can. Please check our website for updates as the situation evolves. As you know, we are always available to you 24/7 through online and mobile banking.

We have taken steps to provide safe interaction in the bank lobby. Our Team has instituted rigorous cleaning of customer contact surfaces and is providing hand sanitizer at each teller window or banking service desk.

We urge you to stay safe and healthy! Please call your local banking office if you have questions or a banking need.

Thank you for your patience and support during these unprecedented times!

Steve Mack, CEO
TEXAS HERITAGE BANK
MEMBER FDIC