

Disclaimer and Terms of Use:

Welcome to the Texas Organ Sharing Alliance (TOSA) Donor Family Services (DFS) Facebook Page. This page is administered by TOSA's DFS Department, Monday – Friday, 8:30 a.m. to 5 p.m., for the purpose of providing a forum for members to connect with and support one another along their grief journey. Inquiries for grief support groups, individual, couples or family counseling can be made by contacting 210-614-7030, dfservices@tosa1.org or by sending us a private message.

This group is set up as a Facebook "Secret" group, which means non-members cannot search for the group on Facebook or see who's in the group. Non-members cannot join without permission from TOSA and cannot see what group members post.

If you would like to add additional family members or close friends of the donor who you feel would benefit from the group, please send your request via email to dfservices@tosa1.org and copy (cc) the person you are requesting that we add. The e-mail should also include the donor's first and last name, the person's name (as it appears on Facebook) who you would like to add to the group and an acknowledgement that you are requesting they be added to the group. We will then e-mail them the link to join. NO add requests will be approved via Facebook request only.

Please adhere to the following terms of use when participating in conversations on this page. If you do not wish to abide by these terms, you will be removed from the group.

Emergency Services: Although this site is periodically monitored by TOSA DFS Staff, it is NOT monitored 24 hours a day, 7 days a week. Emergency support is NOT available through this site. If you are experiencing an emergency, life-threatening situation, feeling suicidal or homicidal, or are aware of child abuse, elder abuse or dependent adult abuse, immediately call 911 or go to the nearest emergency room.

Medical Advice: TOSA DFS Staff are not medical physicians. Specific medical advice can only be provided by a physician. If you have specific questions concerning your health or medical status, please consult your personal physician.

Privacy and Security: By its very nature, a social media site such as this cannot be considered private or secure. You must take appropriate steps to protect your personal information on the web and on any social media site.

Personal Health Information: No one may use or disclose any member/patient identifiable information (except their own) of any kind on any social media without the expressed written permission of the member/patient. Even if an individual is not identified by name within the information you wish to use or disclose, if there is a reasonable basis to believe that the person could still be identified from that information, then its use or disclosure could constitute a violation of the Health Insurance Portability and Accountability Act (HIPAA) and TOSA's Corporate Compliance and Confidentiality Policy. Content that includes personal health information that is not your own, cannot be posted to this site.

To protect the privacy of both donor families and recipients, TOSA adheres to established protocol that guides donor family-transplant recipient communications. As this Facebook page is an online

communication forum for donor families only, TOSA will maintain its Facebook Page in accordance with the Donor Family and Recipient Correspondence Policy and DFS and Facebook's terms of use and rules.

Proprietary Information: Facebook Group Members may not disclose any confidential or proprietary information of or about TOSA, its affiliates, vendors or suppliers, including but not limited to business and financial information, claim that they are communicating the views of TOSA, or do anything that might reasonably create the impression that they are communicating on behalf of or as a representative of TOSA.

Removal of Content: TOSA DFS staff reserve the right to delete user posts or content for reasons including but not limited to: posts containing confidential/proprietary information; content of posts conflicting with any TOSA policy; posts containing donor or clinical activity information; posts that are unprofessional or inflammatory (i.e., libelous, defamatory, false, obscene, indecent, lewd, violent, abusive, threatening, harassing, discriminatory, etc.); posts adversely affecting TOSA's mission; posts containing misinformation about donation or in general; posts containing anything that discourages donor designation; posts containing anything that adversely affects volunteer involvement; and/or posts that are overall offensive to supporters. Anyone who continues to disregard these guidelines will be blocked from the site.

Copyright/Trademark: Only post, upload or transmit content that you have copyrighted or have permission to post from the original source.

Products/Endorsements: We do not allow any posts that are considered endorsements of products or services. Additionally, users should not use this site to solicit contributions.

Thank you for visiting and supporting our page.

If you have comments or suggestions, please send us a private message.