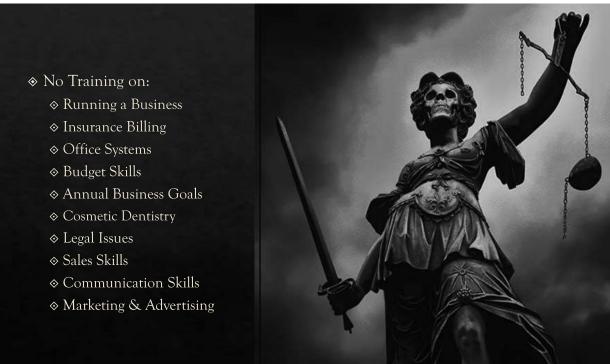
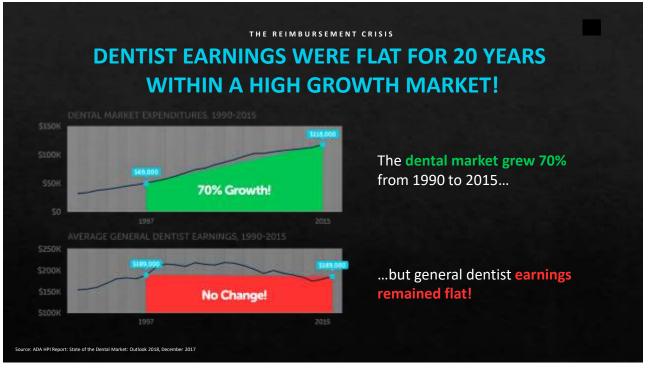


Dental School

Set ScheduleFundamentalsMap to Graduation

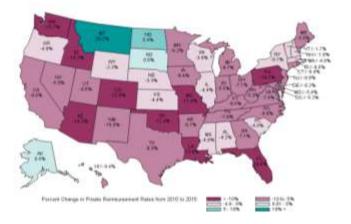






REIMBURSMENT RATES DECLINED FROM 2010-2015 IN STATES THAT HOLD 99% OF ALL DENTISTS IN THE US!

Reimbursement rates increased in only 4 states during this time.



Inurial AOA HPT Report: State of the Denter Market: Output 2013, Deservice 2017

CONTENT VS COMPLACENT





Content is a state of happiness or satisfaction, being happy with where you are at. They can be hard working individual who makes goals and strives to something but is happy regardless of results. Complacent is also an attitude but it is a negative one an opposite. is refusing to work to improve, the lack of caring of the outcome no matter what the result. So where are you?







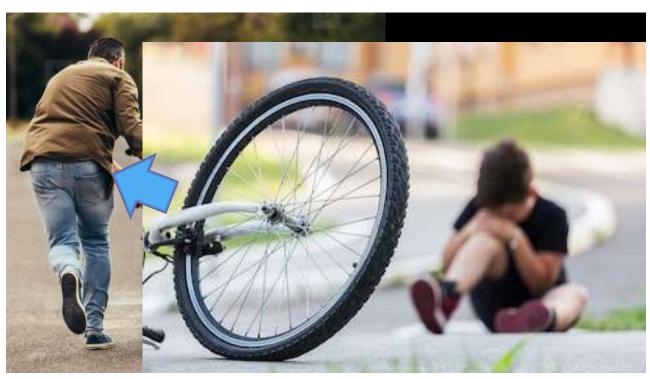


YOU! are the Light at the End of the Tunnel!



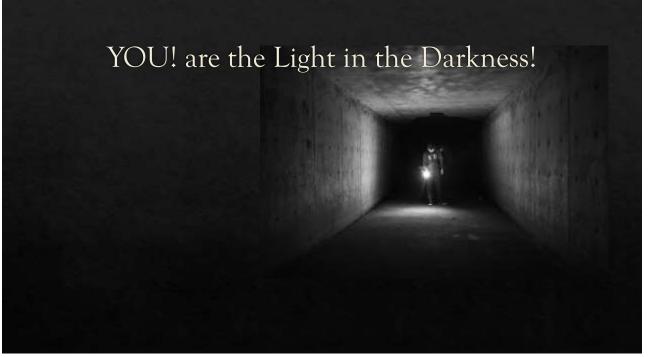






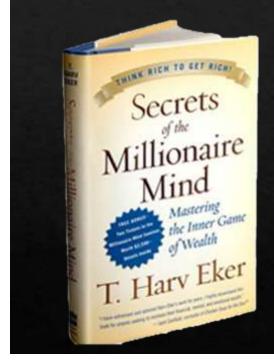
YOU DON'T LEARN TO WALK BY Following Rules. You learn by doing, and by falling over











"If you keep doing what you've always done, you are going to keep getting what you've always got. You gotta switch it up!"

"Rich people think big. Poor people think small."

"If you want to change the fruit, you have to change the roots. If you want to change the visible, you have to change the invisible first."

"If you are willing to do only what's easy, life will be hard. But if you are willing to do what's hard, life will be easy."

"The biggest obstacle to wealth is fear. People are afraid to think big, but if you think small, you'll only achieve small things."

"Successful people have fear, successful people have doubts, and successful people have worries. They just don't let these feelings stop them."

Take Notes Your What & WHY?



- ♦ What type of practice do you have?
- ♦ What type of practice do you want?
- ♦ Why you have not gotten it yet.
- ♦ What is in your way?
- ♦ Why do cosmetic dentistry??
- ♦ Do you want to be a famous dentist amongst dentists?
- Or do you want to have more money and the freedom that it buys?
- ♦ Define your why??
- ♦ What is your Dream?
- ♦ How many days do you want to work?
- ♦ How many days do you want to be free?
- Oo you want money? How much?
- ♦ Fame?
- ♦ Freedom?

Work on YOU! Practice YOU Daily!

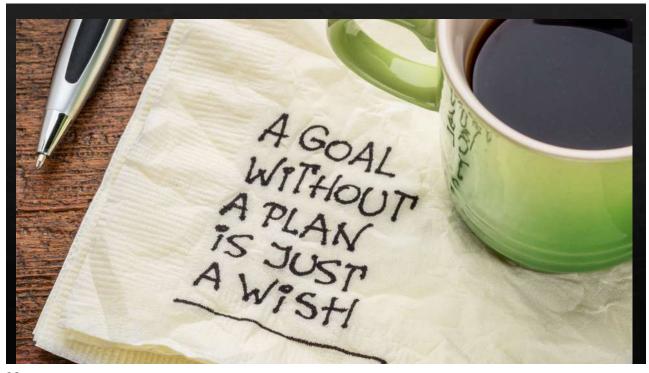
THE MORE YOU SWEAT IN TRAINING THE LESS YOU BLEED IN COMBAT





"You don't have to be great to start, but you have to start to be great" Zig Ziglar





REALITY

- A dream written down with a date becomes a GOAL
- ♦A goal broken down into steps becomes a PLAN
- A plan backed by action makes your Dreams Become REALITY!



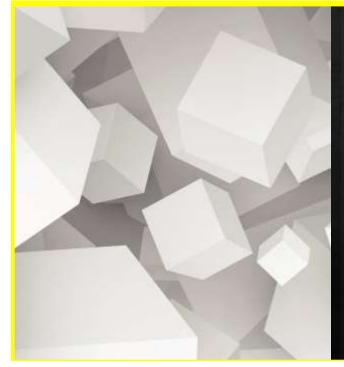


INSANITY

"Doing the SAME Thing over and over again expecting a Different RESULT."

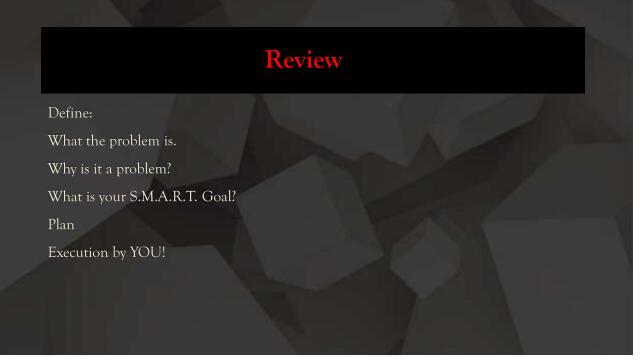
-Albert Einstein

"



YOU!!

Mindset Darkness/Fear/Comfort Zone Commitment Goals Leadership



TEAMWORK! * You cannot do it alone!

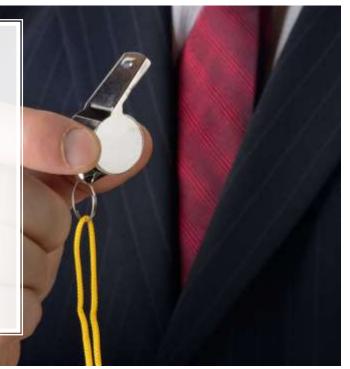
Working Harder or Smarter?

- Look at your team
 - Is everyone trained to offer the same care and service repeatedly
- Protocols
 - Repetition and consistency
 - Scripts
 - Daily Procedures
- Accountability
 - Tracking & Monitoring Tasks
 - Business Phones



You Need A Coach.

- Corporate Dentistry has them
- Everyone needs assistance to excel
 - Staff training
 - Business advisors
 - Financial advisors
 - Marketing advisors
 - Retirement advisors



What happened to your piece of pie?



- More people working in the front than those producing the dentistry
- Layers of supervisors and managers, many of which have little or no patient contact
- A dental budget has:
 - rent at 5%
 - equipment at 5%
 - marketing needs at 3% to 10%
 - lab expenses at or more than 10%
 - dental supplies at 5%
 - total team expenses at 20%.
 - This item is one that you can control. It is the largest item in your budget. Most offices are staffed at closer to 30%.



An overwhelming majority of dentists report staff-related issues as the <u>No. 1 stressor</u> in their practices

Source: American Dental Association (ADA)

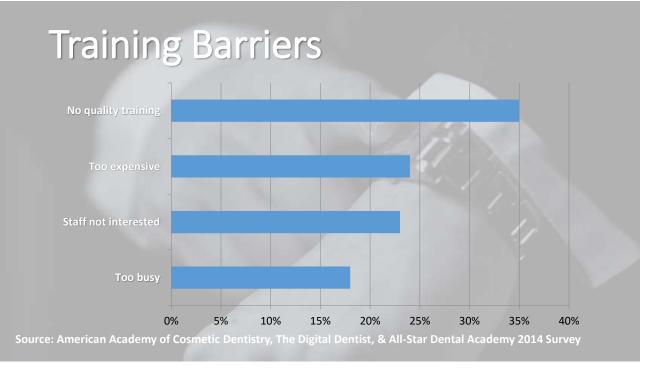


Your business won't be profitable & your team won't be productive, if your environment is not healthy.

Avoid an environment that can be described by any of these

- Lack of expectations
- Lack of integrity
- Micromanagement
- Lack of trust
- Favoritism
- Lack of clarity
- Lack of communication
- Indifference
- Lack of recognition
- Lack of accountability









- 14 Modules
- Quizes
- Exam



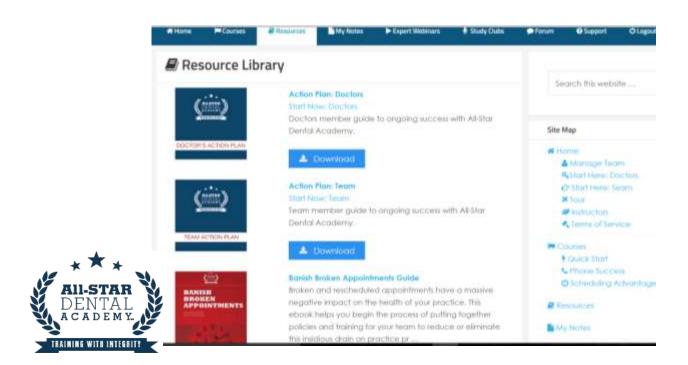
C.
SCHEDULING ADVANTAGE

- 13 Modules
- Quizes
- Final Exam



Unit 1	Introduction Rapport
Unit 2	Foundation of Rapport
Unit 3	Fundamental Techniques in
	Handling People
Unit 4	Six Ways to Make People Like You
Unit 5	Mirroring & Matching
Unit 6	Outcome of Calls
Unit 7	How to Build Rapport
Module 5	Rapport 2: Personality types
Unit 1	The Know-it-All
Unit 2	The Storyteller
Unit 3	The Easy Peasy
Unit 4	The Rusher
Unit 5	The Informationalist
Unit 6	The Nervous Nelly
Unit 7	The Indecisive
Unit 8	The Price Shopper
Module 6	Rapport 3: Advanced rapport
Unit 1	Empathy
Unit 2	How Long to Build Rapport
Unit 3	VIP Process
Unit 4	Positive Language
Unit 5	Elements of the Rapport Process
Unit 6	Phone Success Quiz #02
Module 7	Engage: Foundation
Unit 1	Introduction to the Engage
Unit 2	What is Engage

Module 5	Working with Emergencies		
Unit 1	Emergencies		
Unit 2	Scheduling		
Unit 2	Quiz #01		
Module 6	Broken & Changed Appointments		
Unit 1	Introduction		
	Broken		
Unit 2	Appointment		
	Policy		
	Handling		
11-24-2	Broken		
Unit 3	Appointment		
	s		
	Broken		
Unit 4	Appointment		
	s COSTS		
	What		
Unit 5	patients		
	must know		
Unit 6	Important		
Unit 6	Points		
Module 7	Confirmations		
11	Confirmation		
Unit 1	<u>s</u>		
Module 8	Early and Late Patients		
1 1	Early and		
Unit 1	Late Patients		
l Init 2	Scheduling		



97% of offices don't train.



(954) 323-2220

- 1. Telephone Skills
- 2. Customer Care Protocols/Scheduling
- 3. Team's Role/Training
- 4. Resource Library
- 5. 24/7











Why Mobile Payments

Fast & Convenient

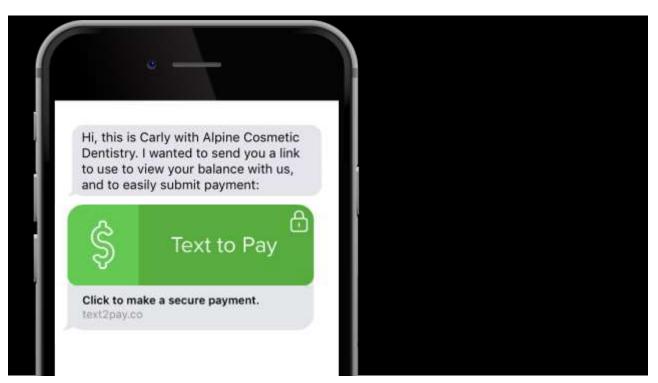
Keep payment data off your network

80% growth from 2015 - 2020

70% pay the day of mobile invoice

65% of Millennials prefer mobile pay

Ω weave



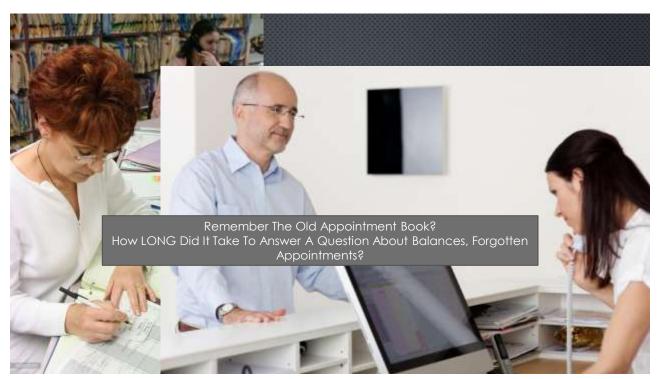




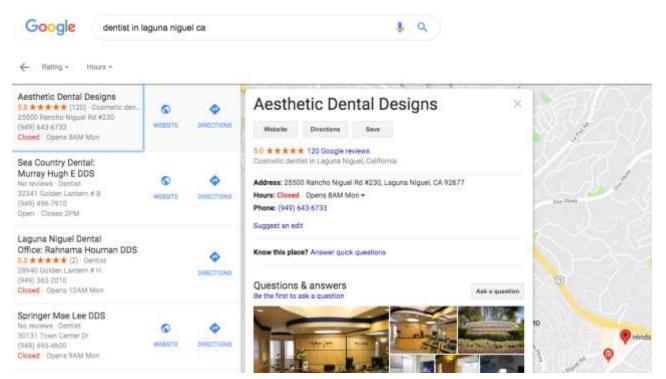
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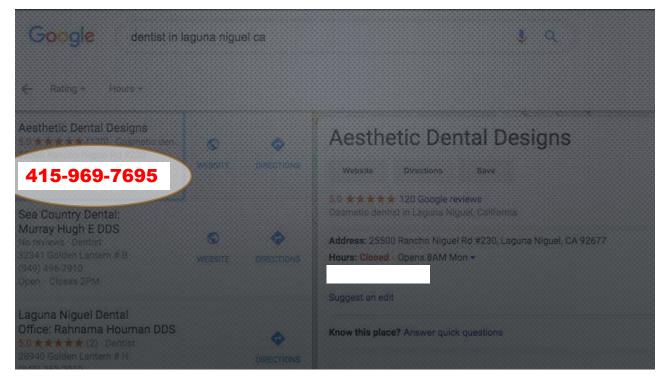
0	00 -	11:29	
÷	Farcroft Dental		
	Endy Bismark		
	Hello, Aaron, this is Emily from Farcroft Dental, Just a reminder of your appt, Monday, April 1st @5:00pm MDT. Text us to reschedule, otherwise we will see you then!	ê	
	Jani 25, 2017, 10:14 AM		
Apro	n Redding		
Ye Ye	p. I will be there		
	Jan 25, 2017, 2:33 PM		
	Emily Sism	arki	
	Awesome! We'll see you then!	1	
1	and the second second second second	100 March 100	

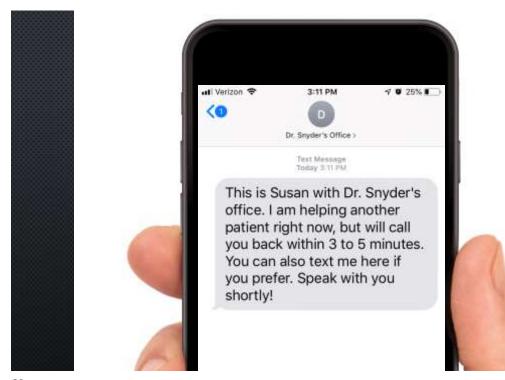
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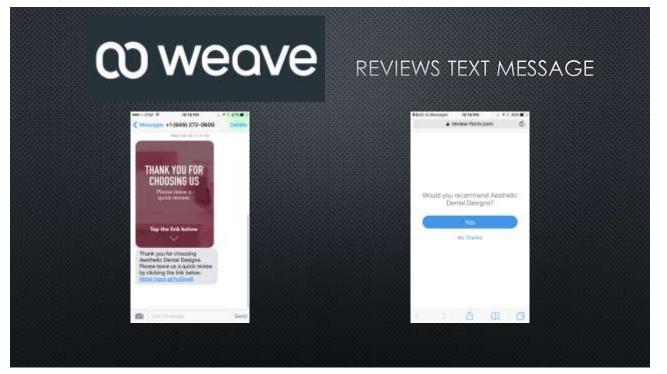


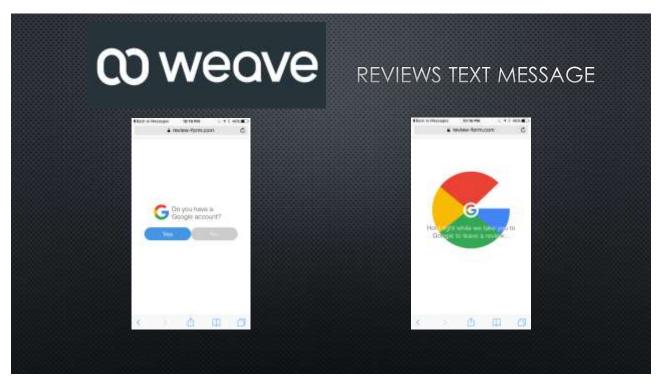


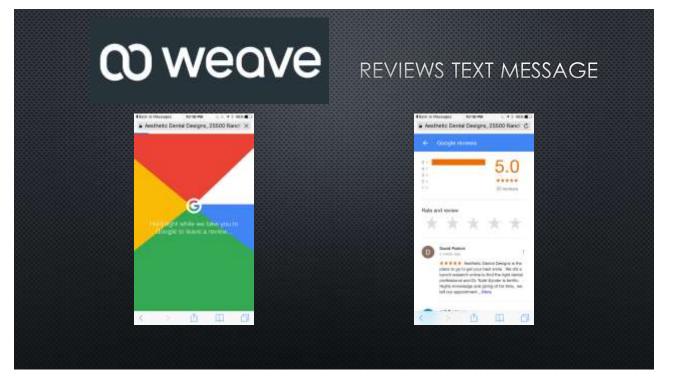


TEAMWORK

- AUTO CONFIRMS APPOINTMENTS AND ADDS TO THE PRACTICE MANAGEMENT SOFTWARE
- ANALYTICS
- MASS EMAILING, FAX, TEXT, PAY BY PHONE
- AUTO BIRTHDAY MESSAGES
- AUTO PROPAGATION OF MESSAGES
- EASY TO IMPLEMENT WITH MINIMAL TIME TO USE.
- IMPROVE BUSINESS OPPORTUNITIES DRAMATICALLY
- CUTS DOWN ON CURRENT EMPLOYEE TIME BY STREAMLINING MANY TASKS
- SAVES MONEY ON TRADITIONAL PROCEDURES
 - LESS POSTAGE
 - LESS PAPER GOODS
 - LESS EMPLOYEE TIME









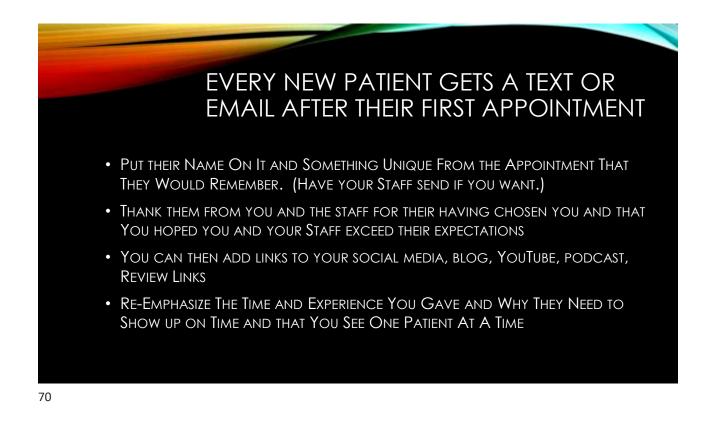


WEAVE IS THE BEST SOFTWARE TOOL I OWN

- IT LETS ME DO MORE IN LESS TIME THAN WHAT IT WOULD TAKE THREE PEOPLE TO DO IN AN HOUR.
- IT REPLACES YOUR EXISTING PHONE WITH A VOICE OVER INTERNET PHONE THAT ATTACHES TO YOUR PRACTICE MANAGEMENT SOFTWARE.
- IT GIVES YOU THE ABILITY TO CUT YOUR PHONE BILL AND BE REPLACED WITH A MODERN PHONE PLATFORM THAT ALLOWS YOU TO.
 - TEXT YOUR PATIENTS
 - RECORD ALL PHONE CALLS
 - AUTOMATED APPOINTMENT REMINDERS, FOLLOW-PS, POST-OP NOTICES, BIRTHDAY GREETINGS, AND MORE
- COLLECT BALANCES INSTANTLY VIA TEXT
- SEE UNSCHEDULED PATIENTS AND HAVE THE ABILITY TO INSTANTLY SEND AUTOMATED TEXT MESSAGES TO FILL GAPS IN THE SCHEDULE
- NEWSLETTERS AND PROMOTIONS, ANALYTICS, FAX MACHINE
- SO MUCH MORE YOU HAVE TO GET A DEMO IT IS AMAZING!!
- THE COST IS TYPICALLY THE SAME AS YOUR EXISITING PHONE BILL BUT YOU GET RID OF YOUR PHONE, FOR THE SAME COST YOU REPLACE IT WITH SOMETHING BETTER THAT MAKES MONEY!

"People won't REMEMBER what you did or said, but they will remember HOW YOU MADE THEM FEEL"

- Maya Angelou



Review

LEADERSHIP

ACCOUNTABILITY

TRAIN your Team

Give them TOOLS for Success

Create OPPORTUNITIES

Give them APPRECIATION (think of the 4 love languages)

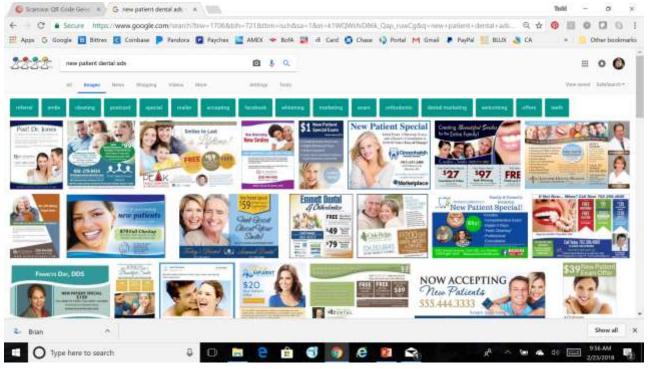
COSMETIC DENTISTRY!

♦ ITS EVERYWHERE!!♦ IF YOU KNOW WHERE TO LOOK

According to the American Academy of Cosmetic Dentistry 50% of patients are unhappy with their smiles and 3 out of 5 people will invest in their smiles.

Consumer/Patient Impression

- Do they know what a Cosmetic Dentist is?
- Do they perceive you are one?
- Will they go somewhere else because they think you are a family dentist?
- Do they think you are capable of providing a great smile for them?
- How can you alter their perception?
- What is your brand image?
 - Your office appearance?
 - Website?
 - Your ads?
 - Your social media?



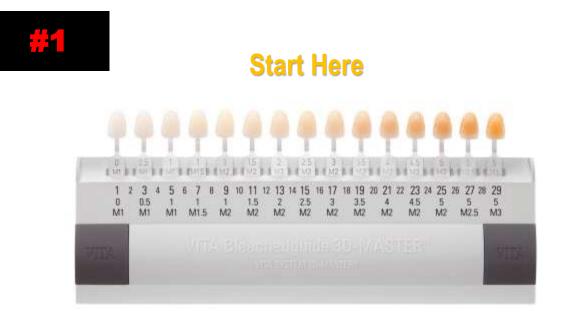








One of the most powerful & fastest tools you own to create cosmetic opportunities??



Immediate Call to Action Motivator



Over-the-Counter **Teeth Whiteners**: \$1.4 billion (MSNBC) ... (**Consumer** Reports).

Over The Counter Whitening



Whitening





Opalescence Go Sample Tower



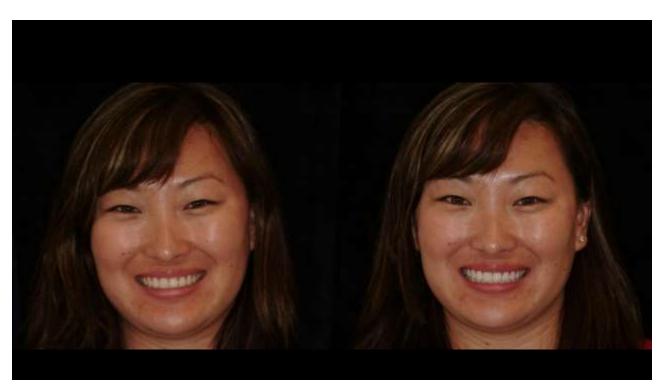
Opalescence GO!

- Fast, Easy, Effective, Better Experience
- Convenient & affordable professional whitening to GO
- Pre-loaded, disposable UltraFit™ tray for a custom-like fit
- Molar-to-molar coverage
- No chair time



85

"Total annual revenue in the teeth whitening industry topped \$11 billion at the beginning of 2015, with \$1.4 billion spent on teeth whitening products. These figures suggest a steady annual increase in the teeth whitening market industry, which is expected to continually climb over the next 10 years" AACD Research



Cosmetic Alterations

- How many of you want to buy something sight unseen?
- How many of you want to experience something first before investing?
- Your patients are no different!
- They are concerned about how it will look and feel. They want to be excited and happy!
- Don't Just Tell.....

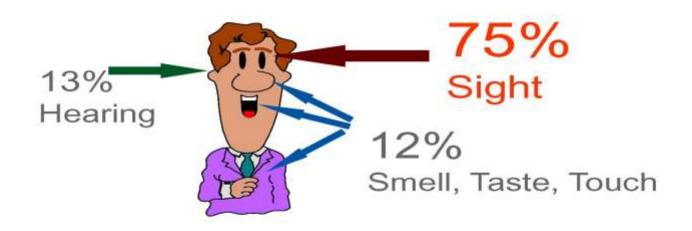
Show & Tell!



The Key to Success:



What is the patient's perception or desired outcome in their mind to create the EMOTION and DESIRE?



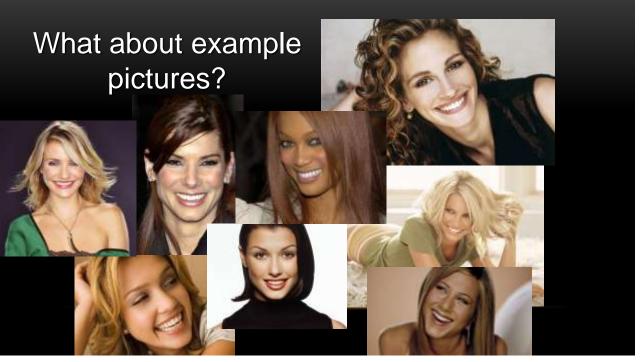
75% of all Learning is Visual





What do they want or envision? Look at books or your cases. Bring in examples of smiles.

Everyone has an opinion & priorities How WHITE? Translucency? What Texture? Color Transitions



Photographic Manipulation

- Cosmetic "Imaging" Software
 - SmileFy app
 - PreVue app
 - SmileVision
 - DentalGPS
 - DSD
- Digital Agents

 - Virtual Smiles (\$125/image)
 DreamSmiles (\$4000 a year?)
- Ivoclar/Kapanu?





When you hand a Digital Simulation to your patient, you plant a seed of what is possible, a constant reminder of what their potential new smile can be. They can show it to their friends and family, you can put a copy in their chart for follow-up, have them hang it on their refrigerator...!



Todd C. Snyder DDS and the hear stages have been been appendixed to 20077 to 2009 (co127)1 to 1000 (co127)1 to 1000 (co127)1 to 1000 (co127)1 to 1000 (co127)1 to







Internal Security Contracts May Very





 February 18, 2020
 https://prevudental.com/

 An enchanced smile for Briaette
 provided by Dr. Todd Snyder

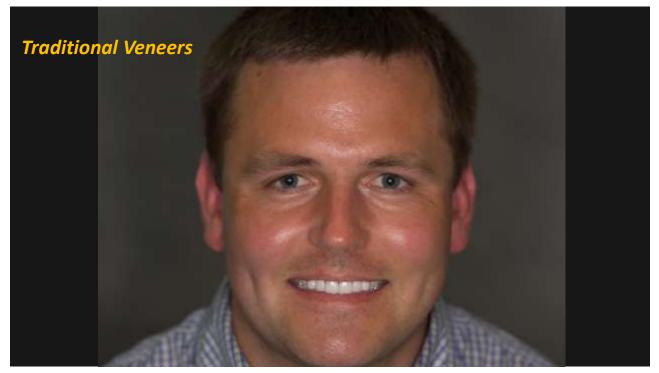
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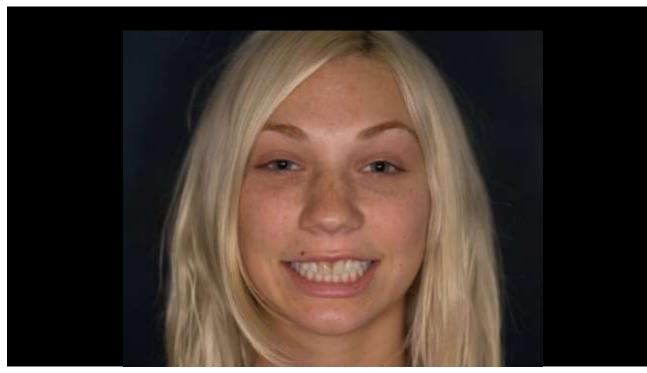


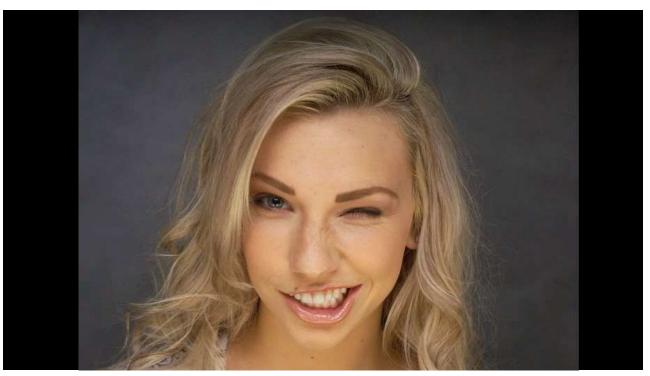














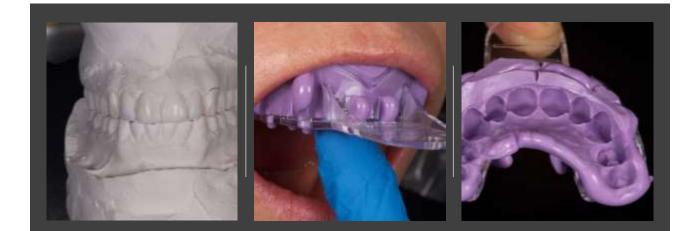






Minimally Invasive Veneers.... Why? Benefits??

115



Beadline Provisional Mockup



Mockup



Depth Cuts



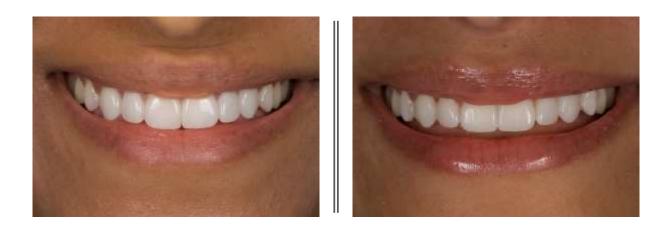
Photos for Laboratory Technician



Provisional Restorations



Final Restorations



Provisionals Mimic The Final Restorations



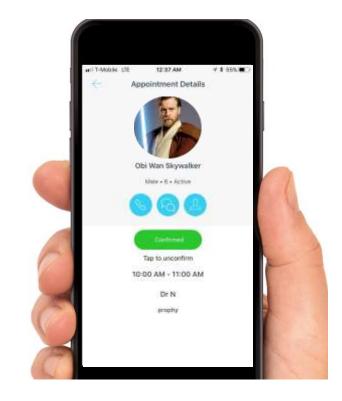
5 Minute Plan

- EVERY new patient
- Post-op Follow-up
- Pre-op Information



5 Minute Plan

- EVERY new patient
- Post-op Follow-up
- Pre-op Information



5 Minute Plan

- EVERY new patient
- Post-op Follow-up
- Pre-op Information







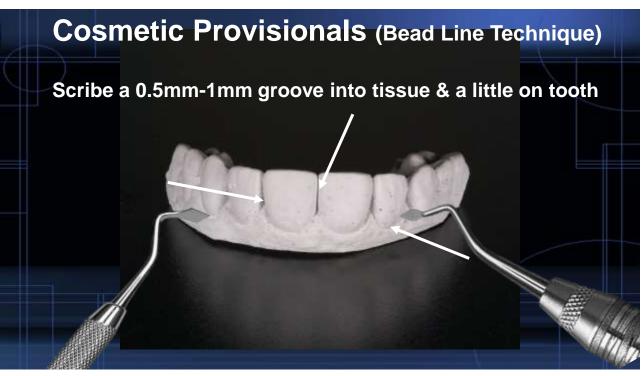
Simplified Provisionals**

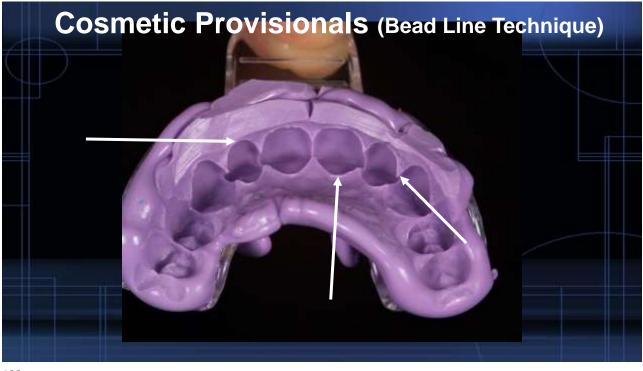


Siltech Putty Matrix

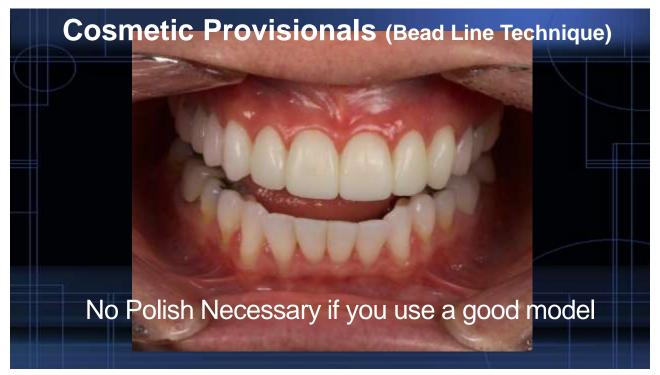
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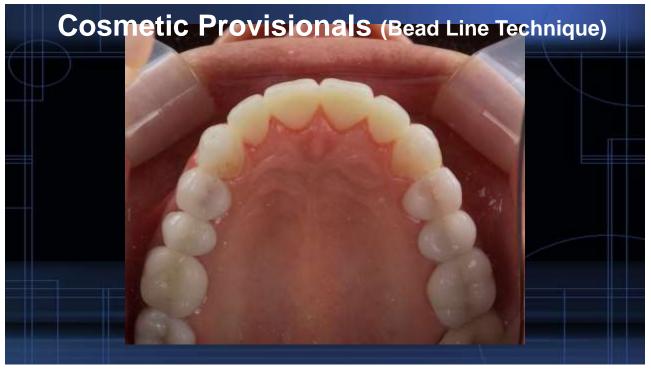


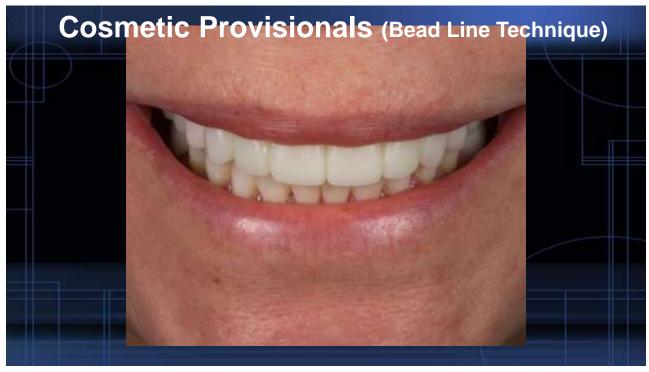








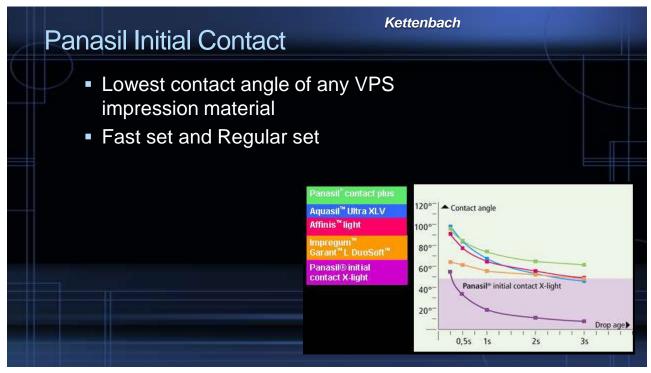


















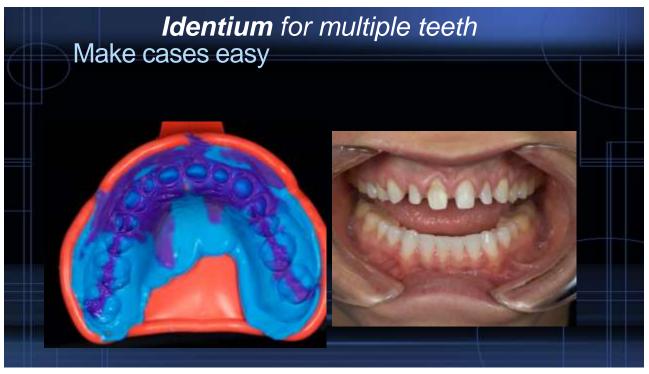


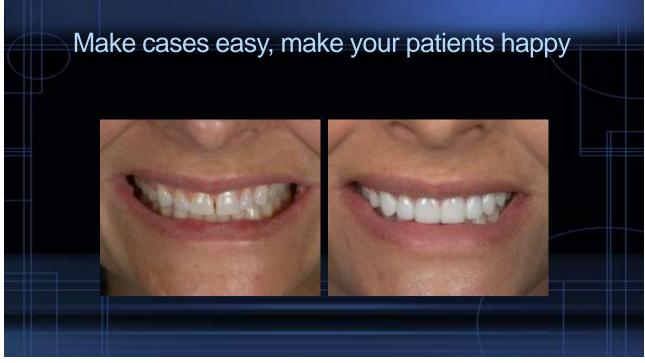


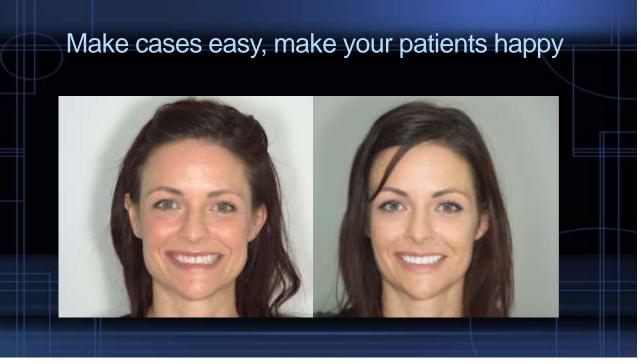
















MARKETING

- Changing a filling
- ♦ Fixing a cavity
- Doing a crown
- Any dentist

TRADITIONAL MARKETING

- ♦ Business Profiles on Google, Bing, Yahoo
- ♦ Website and Facebook pages for your practice
- ♦ PPC
- Cards for your patients to give friends seeking referrals
- ♦ Signage in your office
- Writing articles for local newspapers and blogs
- ♦ Print ads
- ♦ Direct mail

MODERN MARKETING

♦ Facebook ads

- ♦Instagram ads
- ♦Google ads
- Online videos
- ♦ Podcast
- ♦ Funnels
- Reverse Targeting

DEFINE

- **The Marketing** refers to preparing a product for the marketplace.
- Advertising is making your product and service known to an audience or marketplace.
- Advertising is a specific step of marketing.
- Advertising uses the data and research collected
 by marketing strategies to best communicate the brand.















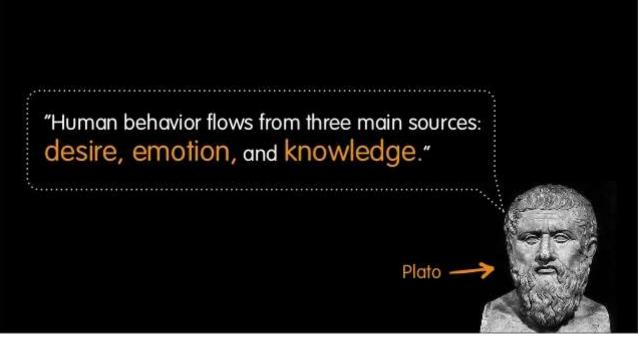


May 26, 2020 An enchanced smile for George Crowdstrike provided by Dr. Todd Snyder This is a computer aenerated dental treatment simulation. Your actual results may vary.

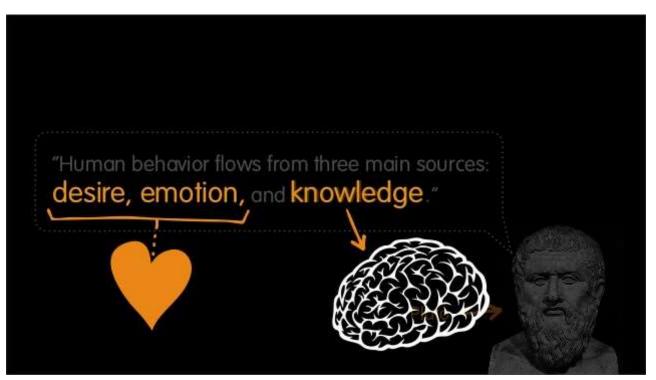
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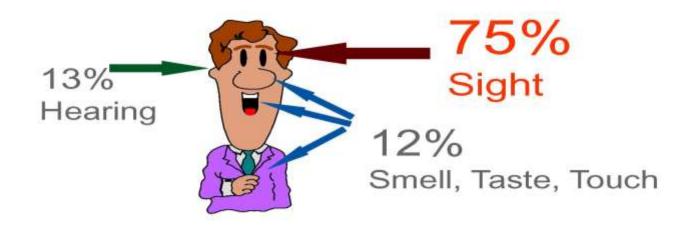


An enchanced smile for Georae Crowdstrike provided by Dr. Todd Snyder

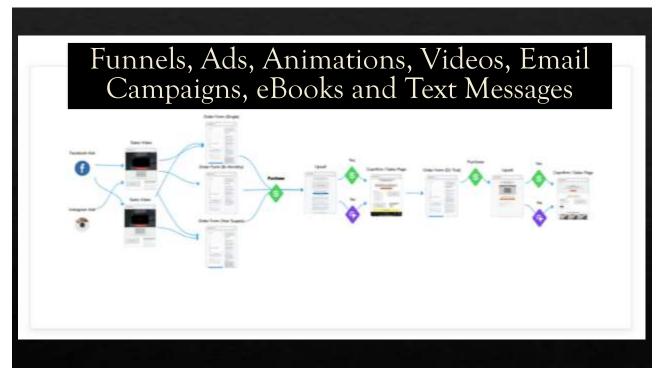








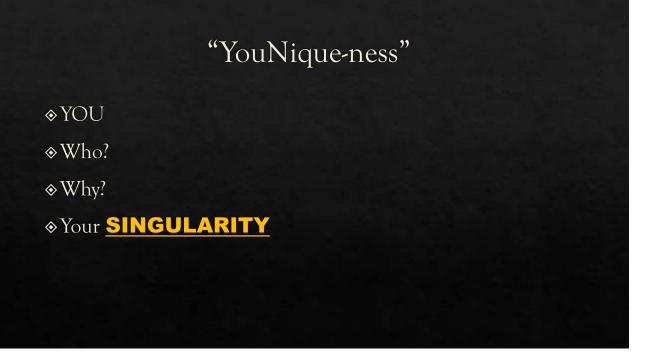
75% of all Learning is Visual





Everyone is a Cosmetic Dentist?

- ♦ Patient perception
- ♦ Marketing Message
- ♦ Do one thing well or do you do everything?
- ♦ Websites, Instagram everyone can do veneers.
- ♦ OR are they?
- * They are selling a product.... You are selling an EMOTION, Experience and a Better Life
- ♦ They are selling a fee.... You are selling an EMOTIONAL DESIRE & VALUE



Personal Development...

Public Speaking & Sales

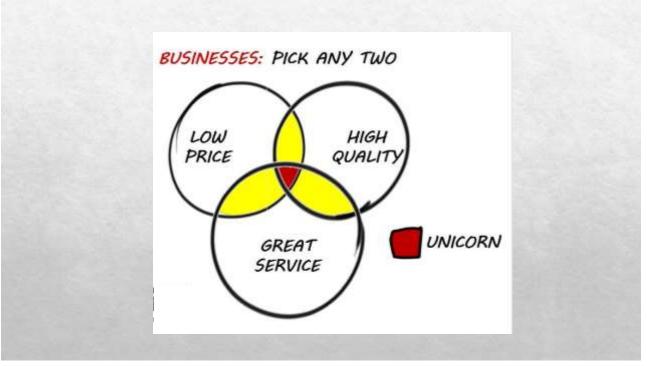
Training

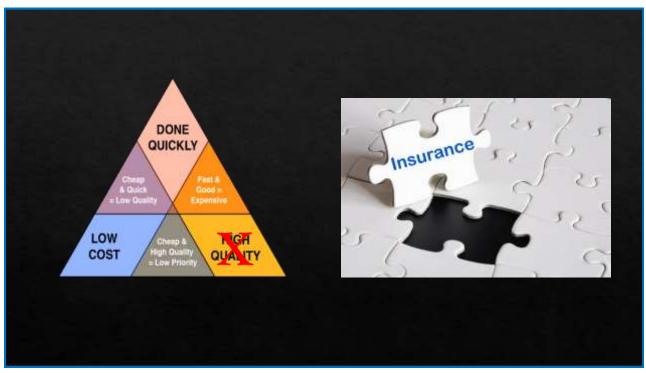
- Dale Carnegie
- Toastmasters
- Online & Live Groups

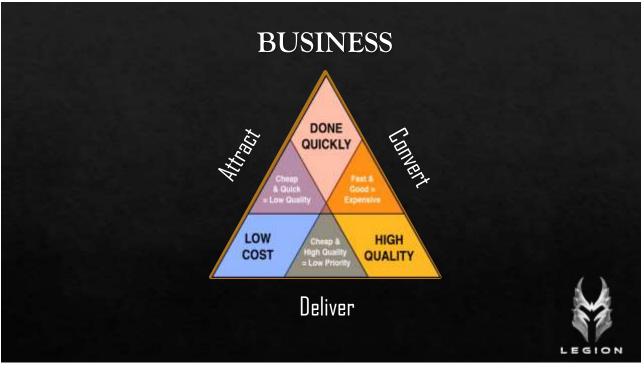
















What's your marketing angle?

- What does the patient see?
- Insurance dentist?
- Family dentist?
- Discount dentist?
- Who are you?
- You need to know
- Patient Referrals



What you Offer

- Its not dentistry
- Its what is unique about YOU!
- What Emotion can you evoke?
- Why YOU?

YOU ARE SELLING!

<u>4</u> E's: Exclusivity* Emotion*

Engagement* Experience*



BE VISIBLE ON SOCIAL MEDIA

- Social Media
 - Facebook
 - Instagram
 - Twitter
 - Social media also boosts your SEO on the internet.







- Following the 4 E's of social media content: Educate, Empower, Entertain and Engage can help you achieve success.
 - Educate: Focus on providing valuable information to your clients that helps them understand what you offer, why they need you and what problem you are solving for them. ...
 - Empower: ...help them to help themselves
 - Entertain: ... We want to see something interesting
 - Engage: ...Interact, Leave comments..

Modern Website

- Emphasize your YOU'Nique offering.
- Post Emotional Content
- Post Video
- Clean and Simple design
- Fast page speed
- Link to Social Media
- Free offering to capture leads via email opt in.

Increasing Traffic

BECOME THE PERSON WITH ANSWERS FOR THE PUBLIC

- YouTube/Vimeo visualizations for people to better understand what you offer
- Podcast topics that help people and sell you
- Be....'YOU'nique
- Repost into Social Media
 - Facebook
 - Instagram
 - Twitter

Capture LEADS.... Give them something for free in return for their email

Tip #1

- YOU must be involved with your MARKETING
- YOU decide how much or delegate. But you need to participate
- WHY?

THE FUTURE is NOW!

More Engagement Than Ever Targeted Marketing Engineered Leads Automated Follow-ups Prequalified Patients

IMPLEMENT TECHNOLOGY TO CREATE EMOTION AND GIVE THE PATIENT WHAT THEY ARE LOOKING FOR





What can you do every day to grow you and your business?





 ✓ Visions ✓ Goals □ Plans □ Commitment 	To do list	
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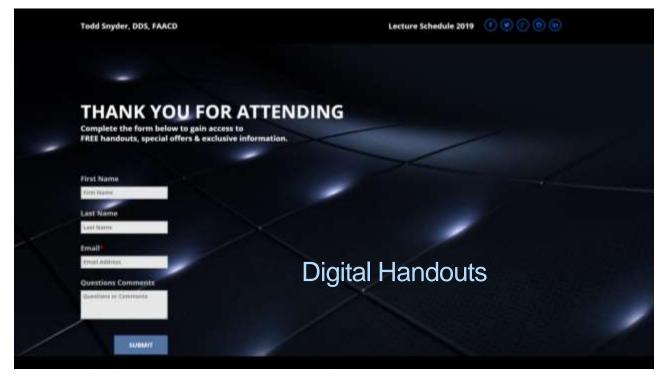
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